Goodna Longitudinal Study

Health, Wellbeing and Community Life Survey

Summary Report 2002

Queensland Government
Office of Economic and Statistical Research
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1 Overview

1.1 Objective
The aim of the survey was to test the survey methodology and obtain baseline data for a longitudinal study of the Goodna community. Follow-up surveys are planned to be conducted periodically over the next three years to measure any improvements in the services provided at Goodna.

The main objectives of the survey were to:
- determine people’s perceptions of community wellbeing and the quality of services available to the Goodna community;
- determine respondent reaction to the survey;
- identify any problems with the questionnaire;
- measure the time per interview;
- measure the response rate; and
- measure any other factors which would impact on the future repeats of this survey.

1.2 Data Collection
The data described in the following report was collected in the suburb of Goodna by the Office of Economic and Statistical Research in May 2002. The survey was conducted by face to face interviews and approximately 160 interviews of respondents aged 18 years and over were completed.

1.3 Methodology
A detailed description of the survey methodology and operational outcomes is available in the accompanying technical report. This report summarises data for the suburb of Goodna broken down by demographics.

Results in this report represent population estimates calculated from the sample. A detailed explanation of collection techniques and how the population estimates were derived is available in the accompanying technical report. The figures presented in this report are benchmarked to an estimated adult population of Goodna in private dwellings of 4,308. The adult population is benchmarked by age (3 categories) and by sex.

The population estimate differences discussed in this report are only those that were statistically significant. In general, a difference in survey estimates was considered significant if the 95 per cent confidence intervals for the two estimates did not overlap. This is a conservative test designed to ensure that the probability of incorrectly declaring a difference to be significant is kept to about 1%.

In the majority of graphs, don’t know and not stated responses have been excluded.
2 Demographics

2.1 Gender
- 49.2% of residents were male and 50.8% of residents female. This compares with 49.3% and 50.7% respectively for Queensland.

2.2 Age
- Around two-fifths (39.0%) of adults in Goodna were aged between 18 and 34. A similar proportion were aged between 35 and 54 (38.0%), while 23.0% were aged 55 years and over. This compares with 31.9% of Queensland people aged 18 to 34, 31.4% between 35 and 54 and 29.7% 55 years or older.

2.3 Country of birth
Respondents were asked: In which country were you born?
- Around half (58.4%) of the population of Goodna were born in Australia. The other main countries of birth were Vietnam (7.9%), England (7.4%) and Pacific Islands (5.6%).

Figure 1  Most common countries of birth for Goodna residents

2.4 Language spoken at home
Respondents were asked: Do you usually speak a language other than English at home?
- Around three-quarters (72.2%) of people in Goodna spoke only English at home, while 10.4% also spoke an Asian language, 3.9% a European language and 12.7% another language.
2.5 Aboriginal, Torres Strait Islander or Australian South Sea Islander status

Respondents were asked: Do you identify yourself as an Aboriginal, Torres Strait Islander or Australian South Sea Islander? More than one response was allowed.

- The majority (89.6%) of Goodna residents did not identify as Indigenous, while 4.7% identified as Aboriginal, 1.5% as Torres Strait Islander and 1.7% as Australian South Sea Islander.

2.6 Cultural background

Respondents were asked: What cultural background do you most identify with?

- Over half (58.5%) of the population of Goodna identified Australian as their cultural background. Other cultures included Vietnamese (9.0%), Samoan (8.4%) and English (6.3%).
2.7 Household type
Respondents were asked: *What type of household do you live in?*

- The most common household type in Goodna was a married/de facto couple with dependent children (40.6%). Around one in seven people (14.0%) lived alone.

2.8 Marital status
Respondents were asked: *How would you describe your current marital status?*

- The most common marital status of adults in Goodna was married (46.7%). Around a quarter of people (24.1%) had never been married, 10.8% were divorced, 8.1% were in a de facto relationship, 4.9% were separated and 4.1% had been widowed.
2.9 Highest educational qualification

Respondents were asked: *What is your highest educational achievement?*

- Senior high school was the highest educational achievement for around a third of people in Goodna (32.3%), while a further 27.9% had junior high school as their highest qualification. The most common post-school qualification was a trade/technical certificate or diploma (21.2%).

2.10 Current work status

Respondents were asked: *How would you best describe your current employment status?*

- Around one-third (30.7%) of adults in Goodna were working full-time, with a further 12.0% working part-time or casually and 3.3% self-employed. Around one in ten adults were retired (8.7%) and 16.5% were on sick, disability or sole-parent’s pensions. Other major categories included unemployed and seeking work (14.7%) and home duties (9.7%).
2.11 Personal annual income

Respondents were asked: What was your approximate personal annual income including pensions, income from investments and family allowances for the last 12 months before any tax (gross income) was taken out?

- Around one-third (36.5%) of adults in Goodna were earning less than $11,000 per year. People earning between $11,000 and $20,999 made up 11.4% of the population, with 17.5% earning between $21,000 and $30,999. Around one-fifth (18.1%) of people were earning $31,000 or more. A significant proportion (16.3%) of people either didn’t know or preferred not to state their income.

2.12 Household annual income

Respondents were asked: What was your approximate household annual income including pensions, income from investments and family allowances for the last 12 months before any tax (gross income) was taken out?

- Household incomes were spread across most categories, with 13.5% earning less than $11,000, 12.8% earning between $11,000 and $20,999, 11.4% earning between $21,000 and $30,999 and 16.3% earning between $31,000 and $40,999. Around a quarter (23.7%) of households earned $41,000 or
more. A large proportion (21.8%) of people didn’t know or preferred not to state their household income.

![Household annual income](image)

### 2.13 Type of residence
Respondents were asked: *What type of residence do you live in?*

- The vast majority (85.0%) of Goodna residents lived in a house.

![Type of residence](image)

### 2.14 Tenure of home
Respondents were asked: *Is your home being paid off, rented, leased or owned by you or someone else in your household?*

- Overall 42.6% of people in Goodna were renting their home, while 33.8% were paying it off. Approximately one-fifth (20.9%) owned their home.
- People aged 55 years and over were less likely (20.0%) than people in all other age categories (between 46.7% and 51.7%) to have been renting their home.
3 Results

3.1 Satisfaction with Goodna as a place to live
Respondents were asked: How satisfied are you with Goodna as a place to live?

- The majority of people were either satisfied (18.3%) or very satisfied (55.0%) with Goodna as a place to live. Around one-tenth of people (11.2%) were neither satisfied nor dissatisfied, 10.0% were dissatisfied and just 3.9% were very dissatisfied living in Goodna.

3.2 Perception of safety while walking alone during the day
Respondents were asked: How safe do you feel walking alone in Goodna during the day?

- Around three-quarters of the population felt either very safe (12.1%) or safe (64.4%) when walking alone in Goodna during the day, while around 17% of people felt unsafe (11.4%) or very unsafe (5.3%)

- Females are significantly more likely (21.0%) than males (1.4%) to feel unsafe walking alone in Goodna during the day.
3.3 Perceived safety while walking alone in Goodna after dark
Respondents were asked: How safe do you feel walking alone in Goodna after dark?

- Around one-fifth of adults in Goodna felt either very safe (1.9%) or safe (17.7%) walking alone after dark. More than half of the population felt either unsafe (36.0%) or very unsafe (25.8%).
- Females were significantly more likely (36.6%) than males (14.6%) to feel very unsafe walking alone in Goodna after dark.

3.4 Perceived safety alone at home at night
Respondents were asked: How safe do you feel alone in your home at night (by alone we mean that there are no other adults in the home with you)?

- The majority of adults in Goodna felt either very safe (16.8%) or safe (55.5%) when they were alone in their home at night.
3.5 Perceived safety using public transport during the day
Respondents were asked: *How safe do you feel using public transport in Goodna during the day?*

- Around half of the adult population of Goodna felt either very safe (9.6%) or safe (45.7%) using public transport during the day. A large proportion of people either didn’t know (11.7%) or felt it wasn’t applicable (25.0%).

3.6 Perceived safety using public transport after dark
Respondents were asked: *How safe do you feel using public transport in Goodna after dark?*

Around one-fifth of the adult population of Goodna felt either very safe (4.4%) or safe (15.3%) using public transport during the day. A similar proportion felt either unsafe (17.2%) or very unsafe (5.3%). A large proportion of people either didn’t know (17.6%) or felt it wasn’t applicable (37.7%).
3.7 Favourite thing about living in Goodna

Respondents were asked: **What is the one thing that you like most about living in Goodna?**

- There was a wide range of factors that residents considered the best thing about living in Goodna. While there was no one thing that was favoured by a clear majority of residents, popular responses included, close to amenities (14.9%), close to shops (12.8%) and cheap housing (10.9%).

3.8 Least favourable thing about living in Goodna

Respondents were asked: **What is the one thing you like least about living in Goodna?**

- There was a wide range of factors that residents considered the worst thing about living in Goodna. The most common responses included the high crime rate (13.7%), nothing (10.7%) and traffic problems (9.6%). A large proportion (12.8%) of people specified ‘Other’ things as the least favourable aspect of living in Goodna.
3.9 Sense of belonging

Respondents were asked: Please indicate how much you agree with the statement, “I feel a sense of belonging to Goodna”.

- More than half of Goodna’s adult population either strongly agreed (10.0%) or agreed (53.2%) that they felt a sense of belonging to Goodna. However, a sizeable proportion (19.6%) disagreed with the statement.

3.10 Interaction with people in Goodna

Respondents were asked: Please indicate how much you agree with the statement, “I have little to do with the people in Goodna”.

- Around half of the adult population in Goodna strongly agreed (7.6%) or agreed (41.1%) that they had little to do with the people in Goodna. Around one-third of people either disagreed (27.1%) or strongly disagreed (6.1%).
Figure 22 Responses to the statement, “I have little to do with the people in Goodna”

![Bar chart showing responses to the statement](chart1)

3.11 Willingness to move out of Goodna

Respondents were asked: *Please indicate how much you agree with the statement, “Given the opportunity, I would like to move out of Goodna”.*

- Almost half of the adults in Goodna either strongly agreed (15.9%) or agreed (30.5%) that they would like to move out of Goodna if they were given the opportunity, while around one-third of people either disagreed (29.9%) or strongly disagreed (7.8%).

Figure 23 Responses to the statement, “Given the opportunity, I would like to move out of Goodna”

![Bar chart showing responses to the statement](chart2)

3.12 Trustworthiness of neighbourhood leaders

Respondents were asked: *Please indicate how much you agree with the statement, “We have neighbourhood leaders here you can trust”.*

- The largest proportion of people agreed (37.9%) that neighbourhood leaders in Goodna could be trusted. Many people (30.5%) were unsure about this question.
3.13 Getting advice from community

Respondents were asked: Please indicate how much you agree with the statement, “If I needed advice about something I could go to someone in Goodna”.

- Most people either strongly agreed (11.5%) or agreed (50.2%) that they could go to someone in Goodna if they needed advice. Around one-fifth of people disagreed (19.2%) or strongly disagreed (2.1%).

3.14 Helpfulness of neighbours

Respondents were asked: Please indicate how much you agree with the statement, “I believe my neighbours would help me in an emergency”.

- A large majority of people in Goodna either strongly agreed (26.0%) or agreed (57.8%) that their neighbours would help them out in an emergency. Very few people disagreed (5.7%) or strongly disagreed (1.0%).
Figure 26  Responses to the statement, “I believe my neighbours would help me in an emergency”

<table>
<thead>
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<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
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</table>

3.15 Willingness to work on improving neighbourhood

Respondents were asked: Please indicate how much you agree with the statement, “I would be willing to work together with others on something to improve my neighbourhood”.

- Around three-quarters of adults in Goodna either strongly agreed (13.1%) or agreed (62.3%) that they would be willing to work together with others on something to improve their neighbourhood. Only 9.7% disagreed and 2.5% strongly disagreed with the statement.

Figure 27  Responses to the statement, “I would be willing to work together with others on something to improve my neighbourhood”

<table>
<thead>
<tr>
<th>Per cent</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Neither agree nor disagree</th>
<th>Disagree</th>
<th>Strongly disagree</th>
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<td>2.5</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

3.16 Willingness of people in Goodna to work on improving neighbourhood

Respondents were asked: Please indicate how much you agree with the statement, “Most people in Goodna would be willing to work together to improve the neighbourhood”.

- Around half of people in Goodna either strongly agreed (5.5%) or agreed (48.1%) that most people would be willing to work together to improve the neighbourhood. A large proportion (23.3%) of people didn’t know.
3.17 Helpfulness of Goodna residents
Respondents were asked: *Please indicate how much you agree with the statement, “Most people in Goodna are willing to help each other out”.*

- Around half of people in Goodna either strongly agreed (6.4%) or agreed (44.0%) that most people in Goodna are willing to help each other. A large proportion (18.8%) of people didn’t know.

3.18 Perception of Goodna residents
Respondents were asked: *Would you say that most people in Goodna try to be helpful or are just looking out for themselves?*

- Similar proportions of people in Goodna felt that most people were looking out for themselves (45.1%) and that most people try to be helpful (32.5%). A considerable portion (21.6%) of people didn’t know.
3.19 Perception of trustworthiness of Goodna residents

Respondents were asked: *Generally speaking, would you say that most people in Goodna can be trusted or that you can’t be too careful in dealing with people?*

- The majority of people in Goodna (69.7%) felt that you couldn’t be too careful in dealing with people. Only 14.4% of people felt that you could trust most people in Goodna, while 15.8% of people didn’t know.

3.20 Perception of Goodna’s problems

Respondents were asked: *Do you think that Goodna generally has more than, less than or about the same number of problems as other places in the area?*

- The majority of people in Goodna (61.3%) felt that its problems were about the same as other places in the area. There was no significant difference in the proportions who felt that there were more problems (20.0%) and fewer problems (10.2%) in Goodna.
- People whose cultural background was Australian/New Zealand/USA or UK were less likely (3.7%) than those with other cultural backgrounds (24.7%) to believe that Goodna generally had less problems than other places in the area.
3.21 Perceived changes in problems in Goodna
Respondents were asked: *Compared to 12 months ago, would you say that the amount of problems in Goodna has increased, decreased or stayed the same?*

- Around two-fifths of adults in Goodna felt that the amount of problems in Goodna had stayed the same over the last 12 months (43.9%). The proportions of people who felt that problems had increased (21.8%) and decreased (15.7%) were similar, while a considerable proportion of people (17.7%) didn’t know whether Goodna’s problems had changed.

3.22 Perceived seriousness of arguments between neighbours
Respondents were asked: *In Goodna, how serious is the problem of arguments between neighbours?*

- The majority of adults in Goodna felt the problem of arguments between neighbours was either not very serious (25.4%) or not at all serious (39.0%). Around one-fifth of people felt that the problem was either very serious (8.4%) or serious (12.1%). A sizeable proportion of people (14.3%) didn’t know how serious the problem was.
3.23 Perceived seriousness of vandalism

Respondents were asked: *In Goodna, how serious is the problem of vandalism to buildings or public telephones?*

➤ Around half of the adult population of Goodna felt that the problem of vandalism to buildings and public telephones was either very serious (19.0%) or serious (36.0%). A sizeable proportion of people (16.0%) didn’t know how serious the problem of vandalism was.

3.24 Perceived seriousness of graffiti

Respondents were asked: *In Goodna, how serious is the problem of graffiti?*

➤ Around two-fifths of people felt that the problem of graffiti was either very serious (11.8%) or serious (30.3%). A similar proportion thought that it was either not very serious (25.0%) or not at all serious (17.7%). A sizeable proportion of people (12.3%) didn’t know how serious the problem of graffiti was.
3.25 Perceived seriousness of break-ins
Respondents were asked: *In Goodna, how serious is the problem of having homes broken into?*

- Around three-fifths of the adults in Goodna felt that the problem of having homes broken into was either very serious (29.4%) or serious (29.3%). A much smaller proportion of people felt that it was either not very serious (14.3%) or not at all serious (11.0%). A sizeable proportion (15.2%) of people didn’t know how serious the problem of break-ins was.

- People whose cultural background was Australian/New Zealand/USA or UK were less likely (4.3%) than those with other cultural backgrounds (26.3%) to consider the problem of home break-ins in Goodna not at all serious.

3.26 Perceived seriousness of car theft and break-ins
Respondents were asked: *In Goodna, how serious is the problem of having cars stolen or broken into?*

- Around half of the population felt that the problem of car theft and break-ins was either very serious (23.0%) or serious (32.3%). Approximately a quarter of people felt it was either not very serious (11.9%) or not at all serious.
(13.9%). There were a sizeable proportion of people (17.2%) who didn’t know how serious car theft was in Goodna.

- People who were working part-time or casual were more likely (55.8%) than full-time or self-employed workers (17.3%), people on a pension (3.3%) and people who stated other (0%), to have considered the problem of car theft in Goodna very serious.

![Figure 38 Perceived seriousness of car theft and break-ins in Goodna](image)

**3.27 Perceived seriousness of abusive, drunken or offensive behaviour**

Respondents were asked: *In Goodna, how serious is the problem of abusive, drunken or offensive behaviour in the streets?*

- Approximately half of the adults in Goodna felt that the problem of bad behaviour in the streets was either very serious (17.6%) or serious (31.2%). Around two-fifths of people in Goodna felt the problem was either not very serious (20.2%) or not at all serious (17.9%). There was a sizeable proportion (11.7%) of people who didn’t know how serious bad behaviour was in the streets of Goodna.

![Figure 39 Perceived seriousness of abusive, drunken or offensive behaviour in Goodna](image)
3.28 Perceived seriousness of juvenile offences
Respondents were asked: *In Goodna, how serious is the problem of juvenile offences?*

- Approximately half of the adults in Goodna felt that the problem of juvenile offending was either very serious (12.4%) or serious (33.7%). Considerably fewer people in Goodna felt the problem was either not very serious (13.8%) or not at all serious (17.6%). There was a sizeable proportion (20.9%) of people who didn’t know how serious juvenile offending was in Goodna.

![Figure 40 Perceived seriousness of juvenile offences in Goodna](image)

3.29 Perceived seriousness of unemployment
Respondents were asked: *In Goodna, how serious is the problem of unemployment?*

- A large majority of people thought that the problem of unemployment in Goodna was either very serious (37.1%) or serious (35.8%). Very few people considered unemployment not very serious (3.2%) or not at all serious (5.2%). There was a sizeable proportion (17.0%) of people who didn’t know how serious unemployment was in Goodna.

- People who were working full-time or were self-employed were significantly less likely (20.4%) to think that unemployment was very serious than people who were unemployed (61.8%) or stated other (72.7%).

![Figure 41 Perceived seriousness of unemployment in Goodna](image)
3.30 Perceived seriousness of violence in the home
Respondents were asked: *In Goodna, how serious is the problem of violence in the home?*

➤ The largest proportion (37.7%) of people didn’t know how serious the problem of violence in the home was in Goodna. Apart from this, the most common responses were serious (26.2%) and not at all serious (23.2%).

Figure 42 Perceived seriousness of violence in the home in Goodna

3.31 Perceived seriousness of sexual assaults or harassment
Respondents were asked: *In Goodna, how serious is the problem of sexual assaults or harassment?*

➤ The largest proportion (48.0%) of people didn’t know how serious the problem of sexual assaults or harassment was in Goodna. Around one-fifth (21.0%) of people thought that the problem was not at all serious, while 14.0% thought it was serious.

Figure 43 Perceived seriousness of sexual assault/harassment in Goodna
3.32 Perceived seriousness of drug use
Respondents were asked: *In Goodna, how serious is the problem of drug use?*

- Around half of the adults in Goodna felt that the problem of drug use was either very serious (28.7%) or serious (27.6%). A sizeable proportion of people (23.2%) didn’t know how serious drug use was in Goodna.

![Figure 44 Perceived seriousness of drug use in Goodna](image)

3.33 Perceived seriousness of drug dealing
Respondents were asked: *In Goodna, how serious is the problem of drug dealing?*

- Around half of the adults in Goodna felt that the problem of drug dealing was either very serious (26.0%) or serious (24.3%). A sizeable proportion of people (33.8%) didn’t know how serious drug dealing was in Goodna.

![Figure 45 Perceived seriousness of drug dealing in Goodna](image)

3.34 Perceived seriousness of homelessness
Respondents were asked: *In Goodna, how serious is the problem of homelessness?*

- The largest proportion (40.0%) of people didn’t know how serious the problem of homelessness was in Goodna. Around one-fifth (22.1%) of people thought that the problem was not at all serious, while 20.5% thought it was serious.
3.35 Accessibility of supermarkets

Respondents were asked: *How easy is it to access a supermarket?*

- Nearly all adults in Goodna found it either very easy (48.6%) or easy (41.5%) to access a supermarket. Very few people found it difficult (4.4%) or very difficult (2.8%).

3.36 Accessibility of banking facilities

Respondents were asked: *How easy is it to access banking facilities?*

- Nearly all adults in Goodna found it either very easy (36.7%) or easy (51.8%) to access banking facilities. Very few people found it difficult (5.4%) or very difficult (2.0%).

- People who were retired, stayed at home or were a student were less likely (15.4%) than those working full-time or self-employed (43.7%) to find it very easy to access banking facilities.
3.37 Accessibility of public transport
Respondents were asked: How easy is it to access a public transport eg. buses, trains?

- Around three-quarters of people in Goodna found it either very easy (27.3%) or easy (49.5%) to access public transport. Few people found public transport difficult (7.5%) or very difficult (4.0%) to access.
- People who were retired, undertaking home duties or studying were less likely (8.6%) than those who were working full-time or self-employed (30.8%) to find it very easy to access public transport.

3.38 Accessibility of entertainment
Respondents were asked: How easy is it to access entertainment eg. cinemas, restaurants and clubs?

- Around three-fifths of people in Goodna found it either very easy (16.9%) or easy (43.2%) to access entertainment. Around one-fifth found it either difficult (13.4%) or very difficult (6.5%).
3.39 Accessibility of sport and recreational facilities

Respondents were asked: *How easy is it to access sport and recreational facilities?*

- The majority of people in Goodna thought it was either very easy (13.1%) or easy (50.3%) to access sport and recreational facilities. Considerably fewer people thought it difficult (11.5%) or very difficult (6.6%).

3.40 Accessibility of public telephones

Respondents were asked: *How easy is it to access a public telephone?*

- Around half of Goodna’s population found it either very easy (9.8%) or easy (40.0%) to access a public telephone. Approximately one-third of people considered public phones difficult (19.5%) or very difficult (14.3%) to access. A sizeable proportion of people (12.2%) didn’t know how difficult it was to access a public phone.

- People aged 55 years or over were more likely (30.3%) than people in any other age group (between 4.3% and 9.0%) to have not known how easy it was to access a public telephone.
3.41 Accessibility of health services
Respondents were asked: *How easy is it to access health services (eg GP)?*

- Around three-quarters of people in Goodna thought it was either very easy (25.9%) or easy (49.2%) to access health services. Considerably fewer people found health services difficult (11.4%) or very difficult (5.0%) to access.

3.42 Accessibility of hospital
Respondents were asked: *How easy is it to access a hospital?*

- There was a mixed response from Goodna people regarding access to a hospital. Most people found it either easy (38.2%) or difficult (30.5%). A reasonable proportion of people (15.0%) felt that it was very difficult to access a hospital from Goodna.
3.43 Accessibility of child care facilities

Respondents were asked: *How easy is it to access child care facilities?*

- The majority of people in Goodna found child care facilities either very easy (15.7%) or easy (50.1%) to access. A considerable proportion (23.3%) of people didn’t know how easy it was to access child care facilities in Goodna.

3.44 Accessibility of TAFE

Respondents were asked: *How easy is it to access TAFE?*

- The largest proportion of people found access to a TAFE in Goodna easy (41.5%). Around a quarter of people found it either difficult (13.9%) or very difficult (11.2%) to access a TAFE. A sizeable proportion (18.2%) of people didn’t know how easy it was to access a TAFE in Goodna.

- People aged between 35 and 54 years were less likely (21.7%) than people in any other age category (between 50.8% and 55.3%) to have considered it easy to access a TAFE. People aged 55 years and over were more likely (32.9%) not to know how easy it was to access a TAFE than people aged between 18 and 34 years (8.9%).
3.45 Accessibility of high schools

Respondents were asked: *How easy is it to access a high school?*

- Around half of the people in Goodna thought it was either very easy (5.1%) or easy (48.2%) to access a high school in Goodna. Around a quarter of people found high schools either difficult (16.0%) or very difficult (8.0%) to access. A considerable proportion of people (16.8%) didn’t know how easy it was to access a high school in Goodna.

3.46 Accessibility of training and employment services

Respondents were asked: *How easy is it to access training and employment services?*

- Around half of Goodna’s population found it either very easy (8.8%) or easy (42.1%) to access training and employment services. A sizeable proportion (35.0%) of people didn’t know how easy or difficult it was to access training and employment services in Goodna.
- People aged 55 years and over were less likely (16.6%) than people in all other age groups (between 45.5% and 53.9%) to have found training and employment services easy to access. This is probably due to the high proportion (57.8%) of people in this age group who didn’t know how easy these services were to access rather than because they found access any more difficult.
3.47 Accessibility of youth services and facilities

Respondents were asked: How easy is it to access youth services and facilities?

- Around two-fifths of Goodna’s population found it either very easy (6.9%) or easy (33.7%) to access youth services and facilities. A sizeable proportion (40.2%) of people didn’t know how easy it was to access youth services and facilities in Goodna.

3.48 Accessibility of community and family support services

Respondents were asked: How easy is it to access community and family support services?

- Around half of Goodna’s population found access to community and family support services either very easy (9.6%) or easy (42.6%). A sizeable proportion (33.3%) of people didn’t know how easy it was to access community and family support services in Goodna.
Figure 60 Ease of access to community and family support services in Goodna

3.49 Accessibility of Centrelink office
Respondents were asked: *How easy is it to access a Centrelink office?*

- A large majority of people living in Goodna found access to the Centrelink office either very easy (30.4%) or easy (59.7%). Very few people found it difficult (2.9%) or very difficult (0.8%) to access Centrelink.

Figure 61 Ease of access to Centrelink in Goodna

3.50 Accessibility of Medicare office
Respondents were asked: *How easy is it to access a Medicare office?*

- Around half of the population of Goodna found access to a Medicare office to be either difficult (30.7%) or very difficult (17.7%). Around a quarter of people (24.7%) found it easy to access a Medicare office and 3.5% found it very easy. A reasonable proportion (15.3%) of people didn’t know how easy it was to access a Medicare office in Goodna.
3.51 Accessibility of Housing Department/Housing Commission office

Respondents were asked: *How easy is it to access a Housing Department/Housing Commission office?*

- The largest proportion (44.6%) of people didn’t know how easy it was to access a Housing Department/Housing Commission office in Goodna. Around one-fifth (20.0%) of people it was easy to access a Housing Department office, while 14.8% thought it was difficult and 11.1% thought it was very difficult. This shows those who did know were fairly equally divided about whether or not it was easy or difficult.

3.52 Involvement in organisations, groups and associations

Respondents were asked: *Are you involved in or do you belong to any organisations, groups or associations in your area, such as environmental groups, ethnic or community organisations, self help groups, service clubs, a political party, sporting clubs, church or youth group?*

- Around one-third of Goodna residents (36.4%) belonged to an organisation, group or association in their area.
3.53 Voluntary work undertaken
Respondents who were involved in an organisation were asked: For the organisations that you are involved in please indicate the main type(s) of voluntary work you perform.

- Of the estimated 1,570 people who had been involved in an organisation, group or association, around one-fifth (20.6%) hadn’t undertaken any voluntary work. The types of voluntary work undertaken included going to meetings (38.3%), raising funds (33.2%), hands on work (30.7%) and organisational tasks (18.3%). Note that percentages may add to more than 100% since it was possible to be involved in more than one type of voluntary work.

3.54 Time spent on voluntary work
Respondents who were involved in an organisation were asked: In the past month, how much time on average have you spent each week on voluntary work?

- Of the estimated 1,247 people who had undertaken some voluntary work, more than half had worked between 2 and 16 hours (60.0%).
3.55 Perception of how serious the lack of training facilities is for young people in Goodna

Respondents were asked: For young people, how serious do you think is the problem of lack of training facilities?

- Around half of the adults in Goodna considered the lack of training facilities for young people in Goodna either very serious (26.4%) or serious (28.8%). A sizeable proportion (24.3%) of people didn’t know how serious the lack of training facilities for young people was.

3.56 Perception of how serious the lack of education facilities is for young people in Goodna

Respondents were asked: For young people, how serious do you think is the problem of lack of education facilities?

- Opinion was evenly divided on this issue. Around two-fifths of people thought that the lack of education facilities for young people was very serious (17.7%) or serious (22.9%). A similar proportion of people thought that the lack of education facilities was either not very serious (19.7%) or not at all serious (26.7%). A considerable proportion of people (11.1%) didn’t know how serious the lack of education facilities for young people was in Goodna.
3.57 Perception of how serious the lack of employment opportunities is for young people in Goodna

Respondents were asked: *For young people, how serious do you think is the problem of lack of employment opportunities?*

- A large proportion of Goodna’s population thought that the lack of employment opportunities for young people was either very serious (37.6%) or serious (34.5%). A considerable proportion of people (11.0%) didn’t know how serious the lack of employment opportunities for young people was in Goodna.

3.58 Perception of how serious the lack of recreational areas is for young people in Goodna

Respondents were asked: *For young people, how serious do you think is the problem of lack of recreational areas?*

- Opinion was evenly divided on this issue. Around two-fifths of people thought that the lack of recreational areas for young people was either very serious (15.5%) or serious (28.9%). On the other hand, a similar proportion of people thought that the lack of recreational areas was either not very serious (21.3%) or not at all serious (22.1%). A considerable proportion of people
(10.5\%) didn’t know how serious the lack of recreational areas for young people was in Goodna.

### 3.59 Perception of how serious the lack of sports facilities is for young people in Goodna

Respondents were asked: *For young people, how serious do you think is the problem of lack of sports facilities?*

- Around half of the population of Goodna thought that the lack of sports facilities was either not very serious (28.8\%) or not at all serious (26.3\%).
- Around one-fifth (21.0\%) of people thought that it was serious, while 13.2\% thought that it was very serious.

### 3.60 Perception of how serious the lack of affordable entertainment is for young people in Goodna

Respondents were asked: *For young people, how serious do you think is the problem of lack of affordable entertainment?*

- Around three-fifths of people in Goodna thought that the lack of affordable entertainment for young people was either serious (39.4\%) or very serious (18.8\%).
- Around a quarter of people thought that it was either not very serious (17.0\%) or not at all serious (11.9\%). A considerable proportion
(11.0%) of people didn’t know how serious the lack of affordable entertainment for young people was.

**Figure 72** Perceived seriousness of lack of affordable entertainment for young people

![Bar chart showing perceived seriousness of lack of affordable entertainment.]

<table>
<thead>
<tr>
<th>Seriousness</th>
<th>Per cent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very serious</td>
<td>18.8</td>
</tr>
<tr>
<td>Serious</td>
<td>39.4</td>
</tr>
<tr>
<td>Not very serious</td>
<td>17.0</td>
</tr>
<tr>
<td>Not at all serious</td>
<td>11.9</td>
</tr>
<tr>
<td>Don't know</td>
<td>11.0</td>
</tr>
</tbody>
</table>

**3.61 Perception of how serious the lack of transport is for young people in Goodna**

Respondents were asked: *For young people, how serious do you think is the problem of lack of transport?*

➢ The majority of people felt that the lack of transport for young people in Goodna was either not very serious (28.1%) or not at all serious (26.9%). A sizeable proportion (12.2%) of people didn’t know how serious the lack of transport for young people was.

**Figure 73** Perceived seriousness of lack of transport for young people

![Bar chart showing perceived seriousness of lack of transport.]

<table>
<thead>
<tr>
<th>Seriousness</th>
<th>Per cent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Very serious</td>
<td>13.2</td>
</tr>
<tr>
<td>Serious</td>
<td>17.2</td>
</tr>
<tr>
<td>Not very serious</td>
<td>28.1</td>
</tr>
<tr>
<td>Not at all serious</td>
<td>26.9</td>
</tr>
<tr>
<td>Don't know</td>
<td>12.2</td>
</tr>
</tbody>
</table>

**3.62 Perception of how serious boredom/isolation is for young people in Goodna**

Respondents were asked: *For young people, how serious do you think is the problem of boredom/isolation?*

➢ Around three-fifths of people in Goodna thought that boredom/isolation was either very serious (27.1%) or serious (34.1%) for young people. A sizeable proportion (15.9%) of people didn’t know how serious boredom/isolation was.
3.63 Perception of how serious drugs are for young people in Goodna
Respondents were asked: *For young people, how serious do you think is the problem of drugs?*

- The majority of people thought that drugs were either very serious (31.5%) or serious (27.7%) for young people. A large proportion of people (27.2%) didn’t know how serious this issue was.

3.64 Perception of how serious truancy is for young people in Goodna
Respondents were asked: *For young people, how serious do you think is the problem of truancy?*

- The largest proportion (44.2%) of people didn’t know how serious the problem of truancy was for young people in Goodna. Apart from this, responses included very serious (17.0%), serious (17.8%), not very serious (7.6%) and not at all serious (9.7%).
3.65 Number of children
Respondents were asked: How many children aged 17 years or younger do you have living at home with you?

- Around half of the adults in Goodna had no children living with them (53.2%), while most of the remainder had either one (12.7%), two (16.6%) or three (6.0%) children living with them.

3.66 Perception of how much parenting support respondent has received
Respondents who had children aged 17 or younger were asked: Overall, considering family, friends and neighbours, to what extent have you felt supported in caring or parenting over the last 6 months?

- Of the 1,901 people who had children living at home, the majority felt moderately supported (21.2%), very supported (32.3%) or extremely supported (17.4%) in caring and parenting.
3.67 Children in schooling in Goodna
Respondents who had children aged 17 or younger were asked: Do you have any children who are currently attending kindergarten, pre-school or school in your area?

- Of the 1,901 people with children aged 17 or younger, 56.0% had a child(ren) attending kindergarten, pre-school or school in the Goodna area.

3.68 Satisfaction with schools’ development of reading
Respondents who had children in schooling in Goodna were asked: How satisfied are you with the way the schools have developed your child(ren)’s reading skills?

- A large majority of people whose children were in schooling in Goodna were either very satisfied (35.7%) or satisfied (43.2%) at the school’s development of their child(ren)’s skill in reading. A significant proportion of people (13.1%) didn’t know enough to rate their level of satisfaction.
3.69 Satisfaction with schools’ development of writing

Respondents who had children in schooling in Goodna were asked: *How satisfied are you with the way the schools have developed your child(ren)’s writing skills?*

- A large majority of people whose children were in schooling in Goodna were either very satisfied (38.0%) or satisfied (35.9%) at the school’s development of their child(ren)’s skill in writing. A significant proportion of people (13.1%) didn’t know enough to rate their level of satisfaction.

3.70 Satisfaction with schools’ development of mathematics

Respondents who had children in schooling in Goodna were asked: *How satisfied are you with the way the schools have developed your child(ren)’s mathematics skills?*

- A large majority of people whose children were in schooling in Goodna were either very satisfied (31.3%) or satisfied (48.7%) at the school’s development of their child(ren)’s skill in mathematics. A significant proportion of people (18.0%) didn’t know enough to rate their level of satisfaction.
3.71 Satisfaction with schools’ development of ability to get on well with others

Respondents who had children in schooling in Goodna were asked: *How satisfied are you with the way the schools have developed your child(ren)’s ability to get on well with others?*

- A large majority of people whose children were in schooling in Goodna were either very satisfied (44.2%) or satisfied (46.9%) at the school’s development of their child(ren)’s ability to get on with others.

3.72 Satisfaction with schools’ development of child(ren)’s self-esteem

Respondents who had children in schooling in Goodna were asked: *How satisfied are you with the way the schools have developed your child(ren)’s self-esteem?*

- A large majority of people whose children were in schooling in Goodna were either very satisfied (32.7%) or satisfied (45.5%) at the school’s development of their child(ren)’s self-esteem. A significant proportion of people (12.5%) didn’t know enough to rate their level of satisfaction.
Figure 84  Satisfaction with schools’ development of self-esteem

![Bar chart showing satisfaction levels](chart1)

### 3.73 Satisfaction with schools’ handling of disruptive behaviour in other children

Respondents who had children in schooling in Goodna were asked: *How satisfied are you with the way the schools have handled disruptive behaviour in other children?*

- The majority of people whose children were in schooling in Goodna were either very satisfied (19.9%) or satisfied (46.4%) at the school’s handling of disruptive behaviour in other children. A significant proportion of people (17.6%) didn’t know enough to rate their level of satisfaction.

Figure 85  Satisfaction with schools’ handling of disruptive behaviour in other children

![Bar chart showing satisfaction levels](chart2)

### 3.74 Satisfaction with schools’ handling of disruptive behaviour in respondents’ child(ren)

Respondents who had children in schooling in Goodna were asked: *How satisfied are you with the way the schools have handled disruptive behaviour in your child(ren)?*

- The majority of people whose children were in schooling in Goodna were either very satisfied (22.6%) or satisfied (48.1%) at the school’s handling of disruptive behaviour in their children. A significant proportion of people (22.3%) didn’t know enough to rate their level of satisfaction.
3.75 Satisfaction with schools’ handling of victims of bullying

Respondents who had children in schooling in Goodna were asked: *How satisfied are you with the way the schools have handled victims of bullying?*

- The majority of people whose children were in schooling in Goodna were either very satisfied (16.0%) or satisfied (41.8%) at the school’s handling of victims of bullying. A significant proportion of people (26.9%) didn’t know enough to rate their level of satisfaction.

3.76 Satisfaction with schools’ handling of children who bully

Respondents who had children in schooling in Goodna were asked: *How satisfied are you with the way the schools have handled children who bully?*

- The majority of people whose children were in schooling in Goodna were either very satisfied (17.4%) or satisfied (39.5%) at the school’s handling of children who bully. A significant proportion of people (20.9%) didn’t know enough to rate their level of satisfaction.
3.77 Satisfaction with schools’ handling of general discipline

Respondents who had children in schooling in Goodna were asked: *How satisfied are you with the way the schools have handled general discipline?*

- Around three-quarters of people who had children in schooling in Goodna were either very satisfied (24.2%) or satisfied (55.2%) with the way the school handled general discipline.

3.78 Perception of safety at school

Respondents who had children in schooling in Goodna were asked: *How satisfied are you that your child(ren) is/are safe at school?*

- Nearly all people who had children in schooling in Goodna were either very satisfied (42.6%) or satisfied (46.1%) that their children were safe at school.
Figure 90 Perception of safety at school

3.79 Housing problems
Respondents were asked: *In the last 12 months have you or anyone in your family experienced housing problems?*

- Only a small proportion of people (10.0%) had either experienced, or had someone in their family experience, housing problems in the 12 months preceding the survey.

Figure 91 Whether family members had experienced housing problems in the past 12 months

3.80 Money problems
Respondents were asked: *In the last 12 months have you or anyone in your family experienced money problems?*

- Around one-third (34.8%) of adults in Goodna had either experienced, or had someone in their family experience, money problems in the 12 months preceding the survey.

- People aged 55 years and over were less likely (18.7%) than those aged between 35 and 54 (48.0%) to have had or known a family member who had experienced money problems.
3.81 Problems with neighbours

Respondents were asked: *In the last 12 months have you or anyone in your family experienced problems with neighbours?*

➢ Only a small proportion of people (13.9%) had either experienced, or had someone in their family experience, problems with neighbours in the 12 months preceding the survey.

3.82 Problems with family

Respondents were asked: *In the last 12 months have you or anyone in your family experienced problems with the family?*

➢ Only a small proportion of people (11.8%) had either experienced, or had someone in their family experience, problems with family members in the 12 months preceding the survey.
3.83 Loneliness
Respondents were asked: *In the last 12 months have you or anyone in your family experienced loneliness or being alone?*

- Around one in six people (17.9%) had either experienced, or had someone in their family experience, problems with loneliness in the 12 months preceding the survey.

3.84 Work related problems
Respondents were asked: *In the last 12 months have you or anyone in your family experienced work related problems?*

- Only a small proportion of people (12.9%) had either experienced, or had someone in their family experience, work related problems in the 12 months preceding the survey.
3.85 Unemployment

Respondents were asked: *In the last 12 months have you or anyone in your family experienced unemployment?*

- Around a quarter (24.0%) of adults in Goodna had experienced, or had someone in their family experience, unemployment in the 12 months preceding the survey.
- People aged 55 years and over were of course less likely (6.3%) than younger people (between 28.2% and 30.2%) to have experienced, or had someone in their family experience, unemployment.
- People who were unemployed at the time of the survey were significantly more likely (82.5%) than people in all other employment categories (between 10.4% and 13.6%), except the ‘other’ category (47.1%), to have experienced unemployment in the year preceding the survey.
3.86 Trouble with police
Respondents were asked: *In the last 12 months have you or anyone in your family experienced trouble with the police?*

➢ Only a small proportion of people (5.0%) had either experienced, or had someone in their family experience, problems with the police in the 12 months preceding the survey.

**Figure 98** Whether family members had experienced trouble with the police in the past 12 months

3.87 Problems with alcohol
Respondents were asked: *In the last 12 months have you or anyone in your family experienced problems with alcohol?*

➢ Only a small proportion of people (2.6%) had either experienced, or had someone in their family experience, problems with alcohol in the 12 months preceding the survey.

**Figure 99** Whether family members had experienced problems with alcohol in the past 12 months
3.88 Problems with drugs
Respondents were asked: *In the last 12 months have you or anyone in your family experienced problems with drugs?*

➢ Only a small proportion of people (5.6%) had either experienced, or had someone in their family experience, problems with drugs in the 12 months preceding the survey.

**Figure 100** Whether family members had experienced problems with drugs in the past 12 months

3.89 Problems with gambling
Respondents were asked: *In the last 12 months have you or anyone in your family experienced problems with gambling?*

➢ Only a small proportion of people (3.3%) had either experienced, or had someone in their family experience, problems with gambling in the 12 months preceding the survey.

**Figure 101** Whether family members had experienced problems with gambling in the past 12 months
3.90 Mental health problems
Respondents were asked: *In the last 12 months have you or anyone in your family experienced mental health problems?*

- Only a small proportion of people (6.8%) had either experienced, or had someone in their family experience, mental health problems in the 12 months preceding the survey.

*Figure 102 Whether family members had experienced mental health problems in the past 12 months*

3.91 Personal health
Respondents were asked: *In general, how would you rate your health?*

- The majority of people rated their health either excellent (27.3%), very good (21.1%) or good (25.4%). Only 6.5% considered their health was poor.

- People aged 55 years or over were more likely (49.0%) to consider their health fair/poor than people aged between 18 and 34 (8.4%). Conversely, those aged 18 to 34 were more likely to have excellent, very good or good health (89.6%) than those over the age of 54 (51.0%).

*Figure 103 Respondents’ rating of own health*
3.92 Undertaking study
Respondents were asked: *Are you currently undertaking any form of study?*

- Around one in eight adults (12.1%) in Goodna were undertaking study at the time of the survey.

**Figure 104 Whether respondent is currently undertaking study**

![Bar chart showing 12.1% yes, 87.1% no]

3.93 Working conditions
Respondents who were working were asked: *Do you believe your working conditions are within the Award?*

- Of the estimated 1,796 people who were working, around one in ten (9.9%) of people didn’t think that their working conditions were within the Award.

**Figure 105 Whether working conditions were within the Award**

![Bar chart showing 87.6% yes, 9.9% no]

3.94 Hours worked
Respondents who were working were asked: *What is the total number of paid hours worked in an average week by you?*

- The majority (66.6%) of people who were working worked between 35 and 70 hours a week. Nobody worked more than 70 hours a week on average.
3.95 Seeking more paid work
Respondents who worked less than 35 paid hours per week were asked: *Are you seeking more paid work?*

- Of the 615 people who were working less than 35 paid hours per week, around a quarter (26.3%) were seeking more paid work.

3.96 Difficulties finding work
Respondents who were unemployed and seeking work were asked: *What are the main difficulties you have in finding work?*

- Some of the more common difficulties in finding work were, too young/too old (37.5%), too many applicants (34.3%), insufficient work experience (32.5%) and lack of skills/education (29.2%).
3.97 Same employment status as 12 months prior to survey
Respondents were asked: Was your employment status the same 12 months ago?

- Around three-quarters (73.6%) of people in Goodna had the same employment status at the time of the survey as they’d had 12 months previously.

3.98 Same employment status as 2 years prior to survey
Respondents were asked: Was your employment status the same 2 years ago?

- Around four-fifths (80.9%) of people in Goodna had the same employment status at the time of the survey as they’d had 2 years previously.
3.99 Movement in financial situation
Respondents were asked: *Since the same time last year, is your financial situation better or worse?*

- Similar proportions of Goodna residents felt that their financial situation was better (27.6%) and worse (28.8%), while 41.1% felt that there had been no change from a year prior to the survey.

3.100 Length of time lived in Goodna
Respondents were asked: *How long have you lived in Goodna?*

- The majority of people had lived in Goodna for at least two years, with 19.3% having lived there for between 2 and 5 years, 20.4% between 5 and 10 years, 22.8% between 10 and 20 years and 17.2% for 20 years or more.
3.101 Reason for moving to Goodna
Respondents were asked: \textit{Why did you originally move to Goodna?}

- The most common reasons given for moving to Goodna were housing (49.1%) and location (34.1%).

3.102 Mobility
Respondents were asked: \textit{How many times have you moved in the past two years?}

- The majority of people hadn’t moved at all in the two years preceding the survey (62.6%). Around a quarter had moved either once (15.2%) or two to three times (14.3%).
- People aged 55 years and over were more likely (79.9%) not to have moved in the two years preceding the survey than people aged 18 to 34 years (53.7%).
Figure 114  Number of times moved in the last two years

![Bar chart showing the number of times moved in the last two years.]

<table>
<thead>
<tr>
<th>Times Moved</th>
<th>Per cent</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td>62.6</td>
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<tr>
<td>Once</td>
<td>15.2</td>
</tr>
<tr>
<td>2-3 times</td>
<td>14.3</td>
</tr>
<tr>
<td>4-5 times</td>
<td>0.4</td>
</tr>
<tr>
<td>More than 5 times</td>
<td>1.5</td>
</tr>
</tbody>
</table>

3.103 Origin of last move

Respondents were asked: Where was your last move from?

- Similar proportions of people had last moved from within Goodna (25.2%), within the area (27.9%) or from elsewhere in Queensland (23.0%). Around one in ten people (10.3%) had never moved.

Figure 115  Where last move was from

![Bar chart showing the origin of last move.]

<table>
<thead>
<tr>
<th>Origin</th>
<th>Per cent</th>
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</thead>
<tbody>
<tr>
<td>Goodna</td>
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<tr>
<td>Same area</td>
<td>27.9</td>
</tr>
<tr>
<td>Elsewhere in Queensland</td>
<td>23.0</td>
</tr>
<tr>
<td>Interstate</td>
<td>7.7</td>
</tr>
<tr>
<td>Overseas</td>
<td>2.4</td>
</tr>
<tr>
<td>Never moved</td>
<td>10.3</td>
</tr>
</tbody>
</table>

3.104 Landlord

Respondents who rented their home were asked: Who do you rent your home from?

- Of the 1,833 people renting their home, almost two-thirds (59.5%) were renting it from the Department of Housing, while around one third (34.7%) rented through a private landlord.
Figure 116  Landlord

<table>
<thead>
<tr>
<th>Landlord Type</th>
<th>Percentage</th>
</tr>
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<tbody>
<tr>
<td>Dept of Housing</td>
<td>59.5</td>
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<tr>
<td>Private landlord</td>
<td>34.7</td>
</tr>
<tr>
<td>Community organisation</td>
<td>2.3</td>
</tr>
<tr>
<td>Other</td>
<td>2.8</td>
</tr>
</tbody>
</table>

Per cent