Main Features

Households with computer access (annual change)
Queensland 16.2%
Australia 13.2%

Households with internet access (annual change)
Queensland 54.0%
Australia 51.6%

Commentary

• There were 668,000 households (50% of total) in Queensland during 2000 with home computer access. This was an increase of 16.2 per cent from 1999 (575,000 households). Queensland had a lower proportion than other states except Tasmania. Australia had 3,768,000 households with computer access (53% of Australian households), an increase of 13.2 per cent in households with computer access over the previous year (figures 1 and 2).

• Queensland households with home internet access increased from 265,000 in 1999 to 408,000 in 2000 (an increase of 54.0%). This was 31 per cent of households with internet access in Queensland in 2000. Only Tasmania and South Australia had smaller proportions. The number of Australian households with internet access was 2,329,000 households (33% of total), an increase of 51.6 per cent over the previous year (figures 1 and 2).

• Internet access, broken down by site, saw 27 per cent of Queensland adults access the internet at home, 21 per cent at work, 21 per cent at other sites and 45 per cent at any site.

• Other sites of internet access for Queensland internet users included neighbour’s or friend’s home (14%), other tertiary institution (6%) and public libraries (4%).

• In 2000, 61 per cent of Queensland households had a mobile phone, equal to Australia’s proportion (61%). Pay TV was in 18 per cent of Queensland homes (17% for Australia), answering machines in 38 per cent (43% for Australia) and Fax machines in 19 per cent (19% for Australia) (figure 2).

• Queensland saw an increase over the past year in adults undertaking internet and selected electronic transactions. Adults paying bills or transferring funds via the internet accounted for 9 per cent of all adults (up from 3% in 1999). There were 54 per cent of adults who used the phone to pay bills or transfer funds (up from 39%), 72 per cent paid bills or withdrew funds via EFTPOS (up from 67%) and 77 per cent transferred or withdrew funds via ATMs (up from 75%) (figure 3).

• The number of Queensland adults who shopped via the internet during 2000 was 160,000 persons (6% of adults). This was an increase of 60.0 per cent from last year.

• There were 6 per cent of Queensland adults who worked from home. Of these, 22 per cent (75,000 adults) had an agreement with their employer to access their employer’s computer system via a modem.

Figure 1: Households with computer and internet access

Figure 2: Household technology

Figure 3: Adults undertaking internet and selected electronic transactions