Main Features

Households with computer access (annual change)
Queensland  ↑ 5.9%
Australia  ↑ 5.7%

Households with internet access (annual change)
Queensland  ↑ 6.9%
Australia  ↑ 10.6%

Commentary

• There were 822,000 households (57% of total) in Queensland with home computer access in 2002, an increase of 5.9% from 2001 (776,000 households) (Figures 1 and 2). In comparison, Australia had 4,556,000 households with computer access in 2002 (61% of total), an increase of 13.2% over the previous year. The Australian Capital Territory (78%), Western Australia (63%), Victoria (62%) and the Northern Territory (62%) were above the national average.

• Queensland households with home internet access rose by 6.9% from 563,000 in 2001 to 602,000 (42% of total) in 2002 (Figure 1). The number of Australian households with internet access was 3,445,000 in 2002 (46% of total), an increase of 10.6% over the previous year. The Australia Capital Territory (60%) and New South Wales, Western Australia and the Northern Territory (all 48%) were above the national average.

• Queensland households with home internet access rose by 6.9% from 563,000 in 2001 to 602,000 (42% of total) in 2002 (Figure 1). The number of Australian households with internet access was 3,445,000 in 2002 (46% of total), an increase of 10.6% over the previous year. The Australia Capital Territory (60%) and New South Wales, Western Australia and the Northern Territory (all 48%) were above the national average.

• The internet was accessed by 69% of Queensland adults in 2002, including 58% at work, 41% at home, 31% at other sites. These other sites included a neighbour’s or friend’s home (23%), a public library (7%), a TAFE or tertiary institution (7%) and a cyber café (6%).

• More than 7 in 10 (71%) of Queensland households had a mobile phone in 2002, slightly lower than Australia’s proportion (72%). Pay television was in 21% of Queensland homes (21% for Australia), an answering machine in 35% (41% for Australia) and a facsimile machine in 19% (20% for Australia) (Figure 2).

• An increase occurred over the past year in Queensland adults utilising the internet for selected electronic transactions. About a quarter (24%) of adults paid a bill or transferred funds via the internet in 2002, up from 16% in 2001. Some 14% of Queensland adults purchased or ordered goods or services for private use via the internet in 2002, slightly lower than Australia’s proportion (15%).

• The number of Queensland adults who accessed government services for private purposes via the internet in 2002 was 608,000 (22.5% of all adults). This was an increase of 36% from the previous year (447,000 persons).

• There were 60,000 Queensland employees (4% of all employees) who worked from home in 2002, a decrease from 7% in 2001. Australia also experienced a slight decrease from 8% in 2001 to 7% in 2002 (Figure 3).